

## (항공) 항공 분실물에 관한 획기적인 개선

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Lost luggage could soon become a thing of the past. Last year, roughly 2 million pieces of luggage reported mishandled on **domestic flights**. Now one of the nation's biggest airlines is betting a new technology that could help it lose fewer bags. At the same time, new devices are coming out for fliers who want to keep track of their bag **at all times**. Khris Van Creave is here with more on this, Chris, good morning.

Good morning, a lost bag is something a customer doesn't forget and the airlines know that, but it happens. We've been trying out these devices that aimed to tell if your luggage is coming to that baggage claim **carrousel** near you or if not where it is. The rate airline's mishandled bag meaning they were lost, later damaged is on the decline. But around one in every 300 passengers will have it happen to them. Delta Airlines is spending 50 million dollars to try to make that happen a lot less often.

Installing a baggage system that puts a tag with a small radio frequency identification chip or RFID on a piece of luggage instead of a barcode. That should allow near real time tracking of a suitcase as it winds its way thru an airport baggage handling system and is loaded onto or off an airplane. Alaska airlines is running a test program to see if these digital baggage tags work better than the ink and paper barcodes that can **smudge** in wrinkle. Henry Haltbelt is an airline industry analyst. "Every time, an airline loses a suitcase, it cost them about a \$100.00 to bring it to your home or office or hotel. So that's a big expense that the airline would like to avoid."

We tested these 3 luggage tracking devices and this \$450 suitcase. This square by locating providing a list of places where our bag had been complete with a map, it worked best within the relatively short range of a smart phone blue tooth connection. Both the TRACKDOT and LUGLOC devices require a subscription service, but consistently locate our luggage on a map via smart phone app. The devices cost \$48 plus the potential subscription fees. Delta's new luggage system will go online at 84 airports across the US in the coming months. The airline believes it will reduce lost and late luggage by 10% which is likely in the range of around 20,000 bags a year.

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1. Lost luggage could soon become \_\_\_ thing \_\_\_ past.
2. Last year, roughly 2 million pieces \_\_\_ luggage reported mishandled \_\_\_ **domestic flights**.
3. Now one \_\_\_ nation's biggest airlines \_\_\_ **betting** \_\_\_ new technology
4. \_\_\_ could help \_\_\_ lose fewer bags.
5. \_\_\_ same time,
6. new devices \_\_\_ coming \_\_\_ fliers \_\_\_ want \_\_\_ keep track \_\_\_ bag  
\_\_\_ **all times**.
7. Khris Van Creave \_\_\_ here \_\_\_ more \_\_\_, Chris, good morning.
8. Good morning, \_\_\_ lost bag \_\_\_ something \_\_\_ customer doesn't forget \_\_\_ airlines  
know \_\_\_,
9. \_\_\_ happens.
10. \_\_\_'ve been trying \_\_\_ these devices \_\_\_ aimed \_\_\_ tell if your luggage \_\_\_ coming  
\_\_\_ baggage claim **carrousel** near \_\_\_
11. or if not, \_\_\_.
12. \_\_\_ rate airline's mishandled bag meaning \_\_\_ were lost, later damaged \_\_\_  
decline.
13. \_\_\_ around one \_\_\_ every 300 passengers \_\_\_ have \_\_\_ happen \_\_\_ them.
14. Delta Airlines \_\_\_ spending 50 million dollars \_\_\_ try \_\_\_ make \_\_\_ happen \_\_\_ lot less  
often.
15. Installing \_\_\_ baggage system \_\_\_ puts \_\_\_ **tag** \_\_\_ small radio frequency  
identification chip or RFID
16. \_\_\_ piece \_\_\_ luggage instead \_\_\_ barcode.
17. \_\_\_ should allow near real time tracking \_\_\_ suitcase
18. \_\_\_ winds \_\_\_ way thru an airport baggage handling system
19. \_\_\_ loaded onto or off an airplane.
20. Alaska airlines \_\_\_ running \_\_\_ test program \_\_\_ see if these digital baggage tags
21. work better than \_\_\_ ink \_\_\_ paper barcodes \_\_\_ can **smudge** \_\_\_ wrinkle.
22. Henry Haltbelt \_\_\_ an airline industry analyst.
23. "Every time, an airline loses \_\_\_ suitcase,
24. \_\_\_ cost them about \_\_\_ \$100.00 \_\_\_ bring \_\_\_ your home or office or hotel.
25. So \_\_\_'s \_\_\_ big expense \_\_\_ airline would like \_\_\_ avoid."
26. \_\_\_ tested these 3 luggage tracking devices \_\_\_ \$450 suitcase.
27. \_\_\_ **square** \_\_\_ locating providing \_\_\_ list \_\_\_ places \_\_\_ bag \_\_\_ been  
complete \_\_\_ map,
28. \_\_\_ worked best within \_\_\_ relatively short range \_\_\_ smart phone blue tooth  
connection.
29. Both \_\_\_ TRACKDOT \_\_\_ LUGLOC devices require \_\_\_ **subscription** service,
30. \_\_\_ **consistently locate** \_\_\_ luggage \_\_\_ map via smart phone app.
31. \_\_\_ devices cost \$48 plus \_\_\_ potential **subscription fees**.
32. Delta's new luggage system \_\_\_ go online \_\_\_ 84 airports across \_\_\_ US \_\_\_  
coming months.
33. \_\_\_ airline believes \_\_\_ reduce lost \_\_\_ late luggage \_\_\_ 10%
34. which \_\_\_ likely \_\_\_ range \_\_\_ around 20,000 bags \_\_\_ year.

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1. Lost luggage could soon become a thing of the past.  
분실된 가방은 조만간 과거사의 일이 될 수 있습니다.
2. Last year, roughly 2 million pieces of luggage reported mishandled on **domestic flights**.  
작년에, 약 2 백만개의 가방이 국내선에서 잘못 다루어졌다고 보고되었습니다.
3. Now one of the nation's biggest airlines is **betting** a new technology  
이제 미국에서 가장 큰 항공사 중의 한곳은 새로운 기술에 대한 확신을 하고 있습니다.
4. that could help it lose fewer bags.  
이 기술은 더 작은 숫자의 가방 분실에 도움을 줄 수 있습니다 .
5. At the same time,  
동시에
6. new devices are coming out for fliers who want to keep track of their bag **at all times**.  
새로운 장비들이 승객들을 위해 출시됩니다. 그들의 가방을 항상 추적할 수 있는...
7. Khris Van Creave is here with more on this, Chris, good morning.  
Khris Van Creave 기자가 더 자세한 소식을 전해드립니다.
8. Good morning, a lost bag is something a customer doesn't forget and the airlines know that,  
안녕하세요, 분실 가방은, 고객이 잊어버리지 않는다는 것과 항공사들도 그 사실을 알고  
있습니다.
9. but it happens.  
그러나 이런 일은 일어 납니다.
10. We've been trying out these devices that aimed to tell if your luggage is coming to that  
baggage claim **carrousel** near you  
본 방송은 이 장비들을 시험했는데, 이들은 당신의 가방이 당신 근처에서, 화물을 찾는 곳으로  
오고 있는지를 말해주는 것을 목표로 한 것입니다
11. or if not, where it is.  
아니면, 어디에 가방이 있는 지를 말입니다
12. The rate airline's mishandled bag meaning they were lost, later damaged is on the decline.  
잃어버리고 나중에 손상이 가해지는, 항공사의 잘못 다룬 가방에 대한 비율은, 낮아지고  
있습니다
13. But around one in every 300 passengers will have it happen to them.  
그러나 300 명 중의 한 사람에게는 그들에게 이런 일이 일어납니다.
14. Delta Airlines is spending 50 million dollars to try to make that happen a lot less often.  
이런 일이 덜 일어나는 것을 위해, 델타 항공은 5 천 만 불을 씁니다.
15. Installing a baggage system that puts a **tag** with a small radio frequency identification chip or  
RFID

가방 운송 시스템에 표찰을 붙이는데, RFID 라고 불리는 작은 무선주파수 ID 칩을 붙입니다 .

16. on a piece of luggage instead of a barcode.

바코드 대신에 짐의 한 곁에 말입니다.

17. That should allow near real time tracking of a suitcase

이것이 가방의 실시간 추적을 가능하게 합니다

18. as it winds its way thru an airport baggage handling system

이 가방이 공항의 화물 운송시스템을 통과를 하는 가운데 말입니다 .

19. and is loaded onto or off an airplane.

그리고 비행기에 실리든지 내리든지 할 때 말입니다.

20. Alaska airlines is running a test program to see if these digital baggage tags

알래스카 항공은 테스트 프로그램을 운영하면서, 이 디지털 가방 태그가

21. work better than the ink and paper barcodes that can **smudge** in wrinkle.

구겨지면서 번질 수 있는 잉크와 종지로 된 바코드 보다 더 잘 작동이 되는 지를 보기 위해서 말입니다.

22. Henry Haltbelt is an airline industry analyst.

헨리 할트벨트는 항공 분석가입니다.

23. "Every time, an airline loses a suitcase,

항공사가 가방 하나를 잃어 버릴 때 마다,

24. it cost them about a \$100.00 to bring it to your home or office or hotel.

여러분의 가정과 호텔에 배달이 되는데 약 100 불의 경비가 들어갑니다.

25. So that's a big expense that the airline would like to avoid."

이것은 항공사가 피하고자 하는 커다란 경비입니다.

26. We tested these 3 luggage tracking devices and this \$450 suitcase.

우리는 이 세 개의 짐 추적 장비들과, 이 450 불 짜리 가방을 테스트 했습니다.

27. This **square** by locating providing a list of places where our bag had been complete with a map,

이 사각형 공간은, 우리의 가방이 완벽한 지도와 함께, 위치할 장소들을 표시하는데

28. it worked best within the relatively short range of a smart phone blue tooth connection.

이것은 비교적 짧은 거리의 블루투스 스마트 폰에서 가장 잘 작동이 됩니다.

29. Both the TRACKDOT and LUGLOC devices require a **subscription** service,

TRACKDOT 와 LUGLOC 장비들은 사용 서비스 요금이 필요합니다

30. but **consistently locate** our luggage on a map via smart phone app.

그러나, 지속적으로 우리의 짐이 스마트 폰의 앱을 통해서 위치를 표시합니다 .

31. The devices cost \$48 plus the potential **subscription fees**.

장비는 48 불에 더하여, 사용료를 내야 합니다.

32. Delta's new luggage system will go online at 84 airports across the US in the coming months.

델타 항공의 새로운 가방운송 시스템은, 몇 개월 내로 미국의 84 개 공항에서 온라인으로 제공될 예정

33. The airline believes it will reduce lost and late luggage by 10%

항공사 측은 가방 분실과 지연을 10% 정도 감소 시킬 것으로 여기고 있습니다.

34. which is likely in the range of around 20,000 bags a year.

그 숫자는 일년에 약 2 만 개정도의 범위가 될 예정입니다 .

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