



(경제) 스타벅스 정량미달로 피소

JFKN.COM

We are going to turn now to a new lawsuit against Starbucks tonight making headlines. The suit claims that Starbucks intentionally under-fills iced drinks to make more money. ABC's chief business correspondent Rebecca Jarves on Starbucks response this evening. Tonight, one Chicago woman is trying to sue the world's largest coffee chain on behalf of iced beverage drinkers everywhere, claiming there is too much ice, not enough coffee in that cold cup of Starbucks.

Chicago resident Stacy Fingers filing the proposed **class action lawsuit** asking Starbucks to pay 5 million dollars and repay any customer who's purchased an iced beverage within the past 10 years. The lawsuit alleging a Starbucks customer who orders a Venti iced coffee expecting to receive 24 fluid ounces will, instead receive only about 14 fluid ounces of iced coffee. We visited in a nearby Starbucks to see what'd we find.

Inside our Venti drink advertised as 24 fluid ounces, 16 ounces of liquid. The rest filled to the **brim** with ice, making it into the iced drink we ordered. Starbucks responding to the lawsuit telling ABC news, we are aware of the **plaintiff's** claims which we fully believe to be **frivolous** and without **merit**. Our customers understand and expect that ice is an essential component of any iced beverage. If a customer is not satisfied with their beverage preparation, we will gladly remake it. And if you don't want ice in your drink, you're **better off ordering** from the hot menus. Starbucks hot drink prices are actually a little lower than the cold beverage prices. David, Rebecca Jarves, always great to have you.

Let's talk now about **brewing** coffee controversy at Starbucks. The target of a lawsuit which claims the company has been **shortchanging** its customers by overfilling their iced drinks with ice and not enough of the actual beverage. NBC's TOM COSTELO has details on this court battle.

No stranger to controversy. Coffee giant Starbucks is now the target of a lawsuit in which a customer in Illinois accuses Starbucks of false and misleading marketing in sale of cold drinks and that Starbucks has engaged in the practice of **misrepresenting** the amount of cold drink, a customer will receive. At issue, whether customers get more iced drink when they order a Venti iced coffee. The customer Stacy Pincas in Chicago is seeking 5 million dollars in damages. Outside a Maryland Starbucks today mostly skeptical reviews. The suit includes a photo of a Starbucks cup and claims the black lines on the cup, are mean to guide baristas across the country and how much liquid to use and that while Starbucks advertises 24 fluid ounces on the menu, customers may only get 14 ounces.

In a statement, the company says our customers understand and expect that ice is an essential component of any iced beverage. If a customer's not satisfied with their beverage preparation, we will gladly remake it. Only a few weeks ago, Starbucks was accused of leaving too much room for foam in its drinks. The company said that's without merit. Now a customer, apparently unsatisfied has decided that instead of going to a barista to get her drink remade, she is suing for 5 million dollars. Lester?

(경제) 스타벅스 정량미달로 피소

JFKN.COM

1. ____ going ____ turn now ____ new lawsuit against Starbucks tonight making headlines.
2. ____ suit claims ____ Starbucks intentionally under-fills iced drinks ____ make more money.
3. ABC's chief business correspondent Rebecca Jarves ____ Starbucks response ____ evening.
4. Tonight, one Chicago woman ____ trying ____ sue ____ world's largest coffee chain ____ behalf ____ iced beverage drinkers everywhere,
5. claiming ____ too much ice, not enough coffee ____ cold cup ____ Starbucks.
6. Chicago resident Stacy Fingers filing ____ proposed **class action lawsuit**
7. asking Starbucks ____ pay 5 million dollars ____ repay any customer who's purchased ____ iced beverage within ____ past 10 years.
8. ____ lawsuit alleging ____ Starbucks customer who orders ____ Venti iced coffee expecting ____ receive 24 fluid ounces _____,
9. instead receive only about 14 fluid ounces ____ iced coffee.
10. ____ visited ____ nearby Starbucks ____ see ____ 'd ____ find.
11. Inside our Venti drink advertised ____ 24 fluid ounces, 16 ounces ____ liquid.
12. ____ rest filled _____ **brim** ____ ice, making ____ into ____ iced drink ____ ordered.
13. Starbucks responding ____ lawsuit telling ABC news,
14. ____ aware ____ **plaintiff's** claims _____ fully believe ____ be **frivolous** ____ without **merit**.
15. Our customers understand ____ expect ____ ice ____ essential component ____ any iced beverage.
16. ____ customer ____ not satisfied ____ their beverage preparation, ____ gladly remake ____.
17. ____ you don't want ice ____ your drink, you're **better off ordering** ____ hot menus.
18. Starbucks hot drink prices ____ actually ____ little lower ____ cold beverage prices. David, Rebecca Jarves, always great ____ you.
19. Let's talk now about **brewing** coffee controversy ____ Starbucks.
20. ____ target ____ lawsuit ____ claims ____ company ____ been **shortchanging** its customers
21. ____ overfilling their iced drinks ____ ice ____ not enough ____ actual beverage.
22. NBC's TOM COSTELO ____ details ____ court battle.
23. No stranger ____ controversy.
24. Coffee giant Starbucks ____ now ____ target ____ lawsuit ____ customer ____ Illinois accuses Starbucks ____ false ____ misleading marketing ____ sale ____ cold drinks

25. _____ Starbucks _____ engaged _____ practice _____ **misrepresenting** _____ amount _____ cold drink, _____ customer _____ receive.
26. _____ issue, whether customers get more iced drink _____ order _____ Venti iced coffee.
27. _____ customer Stacy Pincas _____ Chicago _____ seeking 5 million dollars _____ damages.
28. Outside _____ Maryland Starbucks today mostly skeptical reviews.
29. _____ suit includes _____ photo _____ Starbucks cup _____ claims _____ black lines _____ cup,
30. _____ mean _____ guide baristas across _____ country _____ how much liquid _____ use
31. _____ while Starbucks advertises 24 fluid ounces _____ menu,
32. customers may only get 14 ounces.
33. _____ statement, _____ company says our customers understand _____ expect
34. _____ ice _____ essential component _____ any iced beverage.
35. _____ customer's not satisfied _____ their beverage preparation, _____ gladly remake _____.
36. Only _____ few weeks ago, Starbucks _____ accused _____ leaving too much room _____ foam _____ its drinks.
37. _____ company said _____'s without merit.
38. Now _____ customer, apparently unsatisfied _____ decided _____ instead _____ going _____ barista _____ get her drink remade,
39. _____ suing _____ 5 million dollars. Lester?

(경제) 스타벅스 정량미달로 피소

JFKN.COM

1. We are going to turn now to a new lawsuit against Starbucks tonight making headlines.
오늘 저녁 헤드라인은 스타벅스에 대한 새로운 고소사건 관련입니다
2. The suit claims that Starbucks intentionally under-fills iced drinks to make more money.
고소는 스타벅스가 더 많은 돈을 벌기 위해 아이스 드링크를 고의적으로 덜 채웠다는 것입니다.
3. ABC's chief business correspondent Rebecca Jarves on Starbucks response this evening.
본 방송의 경제 전문 기자가 오늘 저녁 스타벅스의 대응을 전해 드립니다.
4. Tonight, one Chicago woman is trying to sue the world's largest coffee chain on behalf of iced beverage drinkers everywhere,
오늘 밤, 한 시카고 여인이 세계에서 제일 큰 커피 체인을 다른 드러inker들을 대신해서 고소를 시도합니다.
5. claiming there is too much ice, not enough coffee in that cold cup of Starbucks.
스타벅스의 아이스 커피잔에 충분한 커피가 없이 너무 많은 얼음이 있다고 주장을 하며
6. Chicago resident Stacy Fingers filing the proposed **class action lawsuit**
시카고 주민 스테이시는 집단 소송을 냈습니다.
7. asking Starbucks to pay 5 million dollars and repay any customer who's purchased an iced beverage within the past 10 years.
스타벅스에게 5 백만불을 지불하고, 지난 10 년간 얼음음료를 마신 어떤 고객에건 간에 변상을 하라고
8. The lawsuit alleging a Starbucks customer who orders a Venti iced coffee expecting to receive 24 fluid ounces will,
고소는 벤티 아이스 커피를 주문한 고객은 24 온스를 받게 되어 있는데
9. instead receive only about 14 fluid ounces of iced coffee.

대신, 겨우 15 온스를 받는다고 주장을 합니다.

10. We visited in a nearby Starbucks to see what'd we find.
본 방송은 근처의 스타벅스에서 상황을 체크했습니다.
11. Inside our Venti drink advertised as 24 fluid ounces, 16 ounces of liquid.
광고된 24 온스의 음료대신에 16 온스의 양이 우리에게 채워졌습니다.
12. The rest filled to the **brim** with ice, making it into the iced drink we ordered.
나머지는 가장자리까지 얼음으로 채워진 것이, 우리가 주문 한 아이스 커피였습니다.
13. Starbucks responding to the lawsuit telling ABC news,
고소에 대응하는 스타벅스는 본 방송에 이야기 하기를
14. we are aware of the **plaintiff's** claims which we fully believe to be **frivolous** and without **merit**.
우리는 고소인의 주장을 알고 있으며, 우리는 이득도 없이, 경솔한 행동이라고 믿습니다 라고...
15. Our customers understand and expect that ice is an essential component of any iced beverage.
우리의 고객들은 어떤 얼음 음료에서든지 간에 얼음이 중요한 요소란 것을 이해하고, 생각을 합니다.
16. If a customer is not satisfied with their beverage preparation, we will gladly remake it.
만약 고객이 그들의 음료가 만족스럽지 못하다면, 우리 기꺼이 다시 만들 것입니다.
17. And if you don't want ice in your drink, you're **better off ordering** from the hot menus.
그리고 음료에 얼음을 원치 않으면, 뜨거운 메뉴를 드시는 것이 낫습니다.
18. Starbucks hot drink prices are actually a little lower than the cold beverage prices. David, Rebecca Jarves, always great to have you.
Starbucks 의 더운 음료는 실제적으로 냉 음료 보다 약간 저렴 합니다.
19. Let's talk now about **brewing** coffee controversy at Starbucks.
이번에선 Starbucks 의 커피문제를 다루겠습니다.
20. The target of a lawsuit which claims the company has been **shortchanging** its customers
고소의 목표는, 회사가 그 동안 고객들을 속여 왔다는 것입니다.
21. by overfilling their iced drinks with ice and not enough of the actual beverage.
얼음으로 더 많이 채우면서, 충분한 실제적 커피를 주지를 않으면서 말입니다.
22. NBC's TOM COSTELO has details on this court battle.
본 방송의 기자가 법정 관련 자세한 소식을 전합니다.
23. No stranger to controversy.
문제의 대상은 친숙한 기업입니다.
24. Coffee giant Starbucks is now the target of a lawsuit in which a customer in Illinois accuses Starbucks of false and misleading marketing in sale of cold drinks
커피 기업인 스타벅스가 고소의 대상입니다. 일리노이의 한 고객이 냉음료 판매를 호도하고, 거짓이라고 고소를 하면서...
25. and that Starbucks has engaged in the practice of **misrepresenting** the amount of cold drink, a customer will receive.
그리고, 스타벅스는 고객이 받게 될 냉 음료의 양에 대한 잘못된 행위에 개입을 했다고 말입니다.
26. At issue, whether customers get more iced drink when they order a Venti iced coffee.
문제는. 고객이 벤티 얼음커피를 주문 할 때, 더 많은 얼음 물을 받는가 하는 것입니다.
27. The customer Stacy Pincas in Chicago is seeking 5 million dollars in damages.

고객인 시카고의 스테이시는 5 백만불의 손해 배상을 요구하고 나섰습니다

28. Outside a Maryland Starbucks today mostly skeptical reviews.

메릴랜드의 스타박스 외부에서는, 대부분 비판적인 견해입니다.

29. The suit includes a photo of a Starbucks cup and claims the black lines on the cup,
이 고소장에는 스타박스 컵의 사진이 포함되어 있는데, 컵의 검은 선이

30. are mean to guide baristas across the country and how much liquid to use
바리스타가 얼마나 많은 음료를 채워야 하는지의 지침이라고 주장을 합니다.

31. and that while Starbucks advertises 24 fluid ounces on the menu,
그리고, 스타박스가 메뉴상에는 24 온스를 준다고 하지만

32. customers may only get 14 ounces.
고객들은 겨우 14 온스를 받게됩니다.

33. In a statement, the company says our customers understand and expect
한 성명서에서, 회사는 우리들의 고객은 이해를 하고 기대를 한다고 했습니다.

34. that ice is an essential component of any iced beverage.
즉 얼음이 어떤 얼음 음료에도 중요한 요소라는 것을 말합니다.

35. If a customer's not satisfied with their beverage preparation, we will gladly remake it.
만약 고객이 음료 준비에 만족하지 않을 경우, 우리는 기꺼이 다시 만들 것이라고 말합니다.

36. Only a few weeks ago, Starbucks was accused of leaving too much room for foam in its drinks.
겨우 몇 주전에, 스타박스는 음료에 너무 많은 거품의 여지를 남긴다고 고소를 당했습니다.

37. The company said that's without merit.
회사는 그 사실에 어떤 이익도 없다고 했습니다.

38. Now a customer, apparently unsatisfied has decided that instead of going to a barista to get
her drink remade,

이제 한 불만족의 안 고객은, 바리스카에게 다시 만들어 달라고 하는 대신에,

39. she is suing for 5 million dollars. Lester?
5 백만불짜리 고소를 결정 했습니다.